AT THE FOREFRONT
UChicago Medicine

Clinical Laboratories

To: Medical Staff, House Staff, Patient Care Centers, and Outpatient Clinics

From: Fatima Aldarweesh, MD, QIA, Medical Director, Transfusion Medicine
Gunta Musa, MHA, MT(ASCP)SBB Manager, Transfusion Medicine

Date: 11/25/2026

Subject: Blood Bank Computer system (Sunquest) Scheduled Downtime (~ 2 hours – 11AM – 1PM)

Effective Date: 11/25/2026 starting at 11:00 am

Laboratory Section: Transfusion Medicine

Summary:

The Blood Bank computer system (Sunquest) will have a scheduled downtime.
Note: The Blood Bank computer system is a separate computer system from Epic Beaker (Clinical Labs system). While Epic Beaker will be available, the Blood Bank computer system, Sunquest, will not be available. Blood Bank will be using manual, downtime procedures for specimen resulting and blood product transfuse requests. **Expect delays for testing and blood product dispensing.**

- Only order emergent transfusion requests during this downtime (only for patients in urgent need of transfusion).
- This will impact testing and result processing time and result availability of all blood bank test requests and blood product requests for transfusion.
- Blood Bank test results and blood product issue will NOT be visible in Epic during the downtime.
- Follow routine process for MTP/Emergency Release activation via phone call to blood bank for life-threatening situations.
- Downtime is expected to last for at least 1 hour.
- This is a monthly scheduled downtime for Sunquest security maintenance.

Questions: If there are any questions, please contact:
Gunta Musa, Blood Bank Manager *gunta.musa@uchicagomedicine.org*
Fatima Aldarweesh, Medical Director *faldarweesh@bsd.uchicago.edu*