

To: Medical Staff, House Staff, Patient Care Centers, and Outpatient Clinics

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Date: 8/26/2026

Subject: Hematology Critical Value Changes

Effective Date: 9/2/2026

Laboratory Section: Hematology

Summary:

On **Wednesday, September 2, 2026**, the clinical laboratory hematology critical values will be updated. The changes will reduce the frequency of calls for patients that have persistent low counts and are being actively managed in the UCM system. A summary of the changes is below.

- Platelet critical value low threshold will be lowered from 30,000/ μ L to **25,000/ μ L**.
- Repeat critical value notification interval from every 7 or 14 days to **every 30 days**, regardless of patient location (inpatient, ED, or outpatient).

There will be no changes to notification of every occurrence of a hematocrit <15% and platelet count <5,000/ μ L, regardless of patient location.

Additional resources for critical values include organizational policy [PC 115 Laboratory Critical Value and Non-Laboratory Critical Procedure Result Reporting](#) and the [Critical Value List Appendix 1](#)

Questions: If there are any questions regarding this change, please contact the following:
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