

To: Medical Staff, House Staff, Patient Care Centers, and Outpatient Clinics
From: Vera Tesic, MD, MS, D (ABMM) Medical Director, Microbiology and Immunology Laboratories
Karen Ironkwe, MT (ASCP) Manager, Microbiology and Immunology Laboratories
Date: 3/13/2026
Subject: The Technical Issues Affecting Microorganism Identification Resolved

Effective Date: 3/13/2026

Laboratory Section: Microbiology and Immunology Laboratories

The technical issues affecting Hyde Park Clinical Microbiology Laboratory's Vitek MS mass spectrometry instrument used for the identification of bacteria, acid-fast bacteria, and fungi from culture have been resolved.

The instrument is now fully operational, and the laboratory has resumed normal identification procedures and reporting workflows. Any preliminary identifications that were reported during the downtime period will be confirmed and reported as quickly as possible.

We appreciated your patience and understanding while we worked to resolve this issue.

Questions: With any questions, please contact:

- Karen Ironkwe Karen.Ironkwe@uchicagomedicine.org or
- Nedra Love Nedra.Love@uchicagomedicine.org