



Clinical Laboratories

**To: Medical Staff, House Staff, Patient Care Centers, and Outpatient Clinics**

**From:** Fatima Aldarweesh, MD, QIA, Acting Medical Director, Transfusion Medicine  
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**Date:** 3/16/2026

**Subject: Blood Bank Computer System (Sunquest) Issues (Downtime)**

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**Effective Date:** 3/16/2026

**Laboratory Section:** Transfusion Medicine

**Summary:**

Impact: The Sunquest (Blood Bank) application is currently experiencing issues. Results from Sunquest may not be available in Epic and may result in BPAM issues.

Blood Bank workflow during downtime: All Blood Bank orders submitted while the system is disrupted will require manual processing. Blood product dispensing will be delayed during this time. Please utilize downtime procedures.

We will send out another update once this issue has been resolved.

**Questions:** If there are any questions, please contact:

- Gunta Musa, Blood Bank Manager [gunta.musa@uchicagomedicine.org](mailto:gunta.musa@uchicagomedicine.org) or
- Fatima Aldarweesh, MD, QIA [faldarweesh@bsd.uchicago.edu](mailto:faldarweesh@bsd.uchicago.edu)