



Clinical Laboratories

To: UCM Medical Staff, House staff, Nursing Staff, Patient Care Centers, and Outpatient Clinics

From: Melissa S Pessin, MD, PhD
Professor and Vice Chair, Clinical Pathology
Medical Director of Hyde Park Clinical Laboratories and Alternative Site Testing

Date: 9/17/2025

Subject: Resolution of Testing Delays at UCM Hyde Park Clinical Chemistry Lab

Effective Date: 9/17/2025

Laboratory Section: Chemistry

Summary:

The hardware malfunction affecting the pre-analytical unit of the main chemistry automation system in the Clinical Chemistry Lab has been resolved by the vendor.

Thanks to the diligence and efforts of our laboratory staff, we were able to mitigate testing delays through manual processing, beginning last night and continuing through this morning.

Normal operations have now resumed, and we appreciate the patience and understanding of all service areas as we worked through this unexpected issue.

Questions:

If there are any questions, please contact the Lab at 773-702-1772 or reach out to:

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