



To: UCM Medical Staff, House staff, Nursing Staff, Patient Care Centers, and Outpatient Clinics

From: Melissa S Pessin, MD, PhD
Professor and Vice Chair, Clinical Pathology
Medical Director of Hyde Park Clinical Laboratories and Alternative Site Testing

Date: 9/16/2025

Subject: Testing Delays at UCM Hyde Park Clinical Chemistry Lab

Effective Date: 9/16/2025

Laboratory Section: Chemistry

Summary:

The Clinical Chemistry Lab has been experiencing issues with the pre-analytical unit of the main chemistry automation system since this morning and unfortunately, the vendor will not be able to fix this issue until tomorrow as they are awaiting a replacement part, which is expected to arrive and be installed tomorrow.

While lab staff have been manually processing samples, they are not able to keep up with the volume of work, which is causing delays in both STAT and routine testing across most of the chemistry test menu. Blood gas analyses are unaffected.

Questions:

If there are any questions, please contact the Lab at 773-702-1772 or reach out to:

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