



AT THE FOREFRONT
**UChicago
Medicine**

Clinical Laboratories

To: UCM Medical Staff, House staff, Nursing Staff, Patient Care Centers, and Outpatient Clinics

From: Gunta Musa, MHA MT(ASCP) SBB
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Date: 9/10/2025, Downtime recovery in progress

Subject: Reminder - Blood Bank Computer System Downtime >>RECOVERY PERIOD<<

Effective Date: 9/10/2025, currently in progress

Laboratory Section: Transfusion Medicine

Description/Summary:

The Blood Bank System (Sunquest) is now operational; however, we expect it will take at least two more hours to complete the backlog and return to normal operational status. Please refrain from calling unless it is regarding a critical transfusion order, as this will slow down our recovery to normal operations.

Questions:

If there are any questions regarding this downtime, please contact:

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