



AT THE FOREFRONT
UChicago
Medicine

MEMO

To: Medical Staff, House Staff, Nursing Staff, Patient Care Centers and Outpatient Clinics

From: Kenneth Nunes, MD, Vice President and Chief Ambulatory Medical Officer
Melissa Pessin, MD PhD, Vice Chair of Pathology and Director of Laboratories

CC: Theresa Quinn, MHA, Executive Director, Regional Operations, Ambulatory Services
Candis Kinkus, MBA, Vice President, Laboratory Services

Date: November 28, 2022

Re: STAT Laboratory Test Order Logistics at UCM Offsite Facilities

Tests should be ordered with a STAT priority when these tests are critical to determining the immediate care plan of a patient.

Clinicians should note that other than select Point of Care (POC or waived) testing, all clinical laboratory tests are performed at the Hyde Park Medical Campus with a smaller test menu available at both labs in Orland Park and Silver Cross Cancer Center.

Tests that are ordered with a STAT priority and collected at an off-site facility will generally have an extended turnaround time (TAT) of several hours when the routine scheduled pickup for that facility is used for transport.

A STAT courier can be called to pick up a specimen collected at an off-site facility instead of waiting for the next scheduled specimen pickup. Note that it can take up to an hour to divert a driver in Chicago traffic to get to this pickup. Even with a STAT courier pick-up, there will likely be an extended result turnaround time of three hours or more due to traffic.

Outpatients who present with symptoms that require faster STAT clinical laboratory results should be told to go to DCAM in Hyde Park or Orland Park for specimen collection and faster STAT TATs.

If you have any additional questions related to this issue, please contact:

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